Update from Bracknell and Ascot CCG for Patient Assembly

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CCG Update

• Sustainability and Transformation
• New Vision of Care
• Patient Panel
• Connected Care/Share Your Care
• Health Connect
• HealthMakers
• Equality and Diversity
• New structures and governance arrangements
• Annual General Meeting (AGM)
Every CCG to have a plan for their ‘footprint’. (East Berks, Surrey Heath and NE Hants).

Plan with following priorities:

- improve wellbeing, increase prevention and early detection.
- improve long term condition pathways incl. greater self-management.
- provide proactive management of frail, complex patients.
- Redesign urgent and emergency care,
- Reduce variation to improve outcomes and maximize value for patients.

Expectation that each plan will have a major project – ours is New Vision of Care
Priority workstreams:

• Connected Care (Share Your Care)
• Workforce
• Finance Planning and Risk
• Leadership
• Integrated working (enabled by Connected Care)
• Identification of those in need using Electronic Frailty Index
Patient Panel

Recruiting people from across east Berkshire to join a Patient Panel.

- Representative of the local population
- Open to all and no limit on number of people wanting to join
- Members can choose which projects to get involved with (there may be limits here)
- First meeting 10 May in Maidenhead
- First group of projects looking for support:
  - End of Life Care Pathway
  - Connected Care/Share Your Care
  - Equality and Diversity workplan
  - New Vision of Care website
  - Reading Group to review materials (posters/leaflets/reports etc)
  - WAM Primary Care Transformation
Connected Care (Share Your Care)

- Procurement complete (Graphnet)
- Pilot Evaluation
- Staged approach so systems are built and learning
- Strong governance to achieve:
  - Confidentiality — to ensure information is secured against unauthorised access
  - Integrity — to ensure information is safeguarded against unauthorised modification
  - Availability — to ensure information is accessible to authorised users at times when they require it.

- What data to include from each organisation?
Health Connect

- On-line engagement tool accessible via the CCG website.
- Does not replace other engagement but helps to broaden our reach.
- So far, used for surveys only but potential for wider uses.
- People need to register (takes approx. 2 minutes)
- Currently have 670+ members (approx. \( \frac{1}{3} \) from BF area)
- Surveys include: equality and diversity, self care quiz, NHS111, HealthMakers, New Vision of Care
The pilot stage is complete and findings are very positive – HealthMakers are making a difference by being engaged and taking more control of their own health/lives.

Funding is secure for next two years and Berkshire Healthcare Foundation Trust have been appointed to host HealthMakers.

HealthMakers are fundamental for delivering the CCG’s communications and engagement strategy.
Equality and Diversity Objectives

- Public Sector Equality Duty applies to all public sector bodies:
  - Eliminate discrimination, harassment and victimisation
  - Advance equality of opportunity
  - Foster good relations
- The CCG must publish one or more objectives
- Survey on Health Connect. Four most popular:
  - We will improve health outcomes and access for people who face inequality and disadvantage.
  - We will make sure information is accessible.
  - We will make sure that our contracts reflect equality and diversity in a meaningful way so that they have a positive impact on patient experience and organisational culture.
  - We will develop an inclusive workforce that reflects our local communities and, provide appropriate levels of equality and diversity training and development to all staff and members of the Governing Body.
New CCG structure and governance arrangements

• To be more efficient and get best value from resources and staff at time when finances are stretched.
• All staff to be employed by WAM CCG as a shared team supporting three CCGs.
  • Nursing and Quality Team
  • Strategy and Operations Team
  • Finance, Performance and Corporate Services Team
• Each GB to meet 4 times/year individually (in public) and 4 times/year together
• Three Joint Commissioning Committees to meet together (in public) at a joint meeting but vote separately where issue is for one CCG.
CCG Annual General Meeting (AGM)

- Date and time: 29 September 2016 (afternoon – exact times to be confirmed)
- Venue: Easthampstead Baptist Church
- Formal meeting – review of the year and presenting the accounts
- Networking and market-place
- Welcome expressions of interest in having a stand at the event
Thank you

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